



Procedure for Sending Samples via Air Mail, Air Cargo or with a Courier Provider

This document is to inform Hill Laboratories' clients of the correct procedure when sending samples from outside of New Zealand. It will assist New Zealand Customs and MPI Quarantine Officers to clear the consignment and allow prompt delivery to Hill Laboratories.

Before you dispatch your consignment, email Natalia.Leatua@hill-labs.co.nz the following information:

1. Sample Description and Numbers
2. Date of Dispatch
3. Airway Bill Number or Consignment Number
4. Commercial Invoice (even if ZERO value, the commercial invoice should have a nominal value e.g \$1.00 and the wording "For Customs Purpose Only") – If Applicable

Please include the following with your consignment:

1. The samples that require analysis. Ensure the samples are securely packaged and the item is clearly addressed
2. A detailed description of the samples. [Hill laboratories Test Request form]
3. A copy of Hill Laboratories' current Import Permit applicable to the sample matrix you are sending
4. A Customs Declaration Notice. (This can be obtained from the courier provider)

Items 2, 3, 4 should be enclosed in a self-adhesive clear document sleeve attached to the OUTSIDE of the Parcel.

Samples will be delivered to Hill Laboratories by the original provider once clearance has been obtained.

Note: Samples will be reviewed against permit documentation, therefore the correct permit must be displayed to ensure no delays with sample analysis.

Hill Laboratories Details:

Hill Laboratories
101C Waterloo Road
Hornby
Christchurch 8441
New Zealand

Facility Operator:
Phone Number:
Email:

Natalia Leatua
+64 3 377 7176
natalia.leatua@hill-labs.co.nz

Refer to our Website for more detailed information: www.hill-labs.co.nz > Import Permits